DIGITAL GOVERNMENT AND AI: EMPOWERING CITIZEN PARTICIPATION FOR A MORE INCLUSIVE DEMOCRACY

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ABSTRACT
The advancement of digital technologies and artificial intelligence poses a range of opportunities and challenges for augmenting citizen participation. Digital tools present risks like the digital divide, false information, and privacy issues, even though they can also increase engagement, access to information, and involvement in policy discussions. This study evaluates the effects of AI-driven digital government initiatives on democratic inclusivity and examines how they can increase citizen participation. The finding found that Artificial Intelligence can greatly improve digital government efficiency and citizen participation, resulting in a democracy that is more responsive and inclusive. As AI technologies advance, they present chances to enhance public participation, democratize decision-making, and boost transparency. The advantages of AI must be weighed against any potential drawbacks, though, including privacy issues, ethical concerns, and the possibility of power concentration. Together, technologists and policymakers must develop ethical standards, encourage inclusivity, and resolve integration-related issues if they are to guarantee that AI benefits democratic governance. We can fully utilize AI to support a democratic process that is more equitable and participatory if we give these factors top priority.
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